



A guide to buying bus tickets on the mTicket app

We are moving away from paper tickets. Buying bus tickets from a Payzone agent will be easy but you will need to download the mTicket app. Follow this step by step guide to buying tickets with cash or card payments in your local travel shop or agent.

At home or in the Payzone agent

You will need mobile data or access to WiFi for steps 1 and 2.

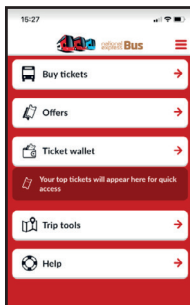
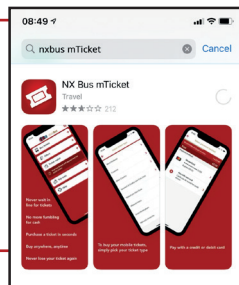
1 How to download the app

Search
'nxbus mTicket'
in the App Store
or Google Play.

or Scan



**Install the
app which
looks like this**

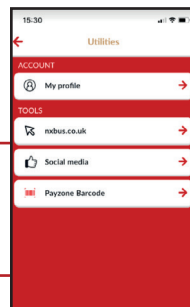


2 Once you have installed the mTicket app, you will need to create an account. Follow the on-screen instruction to do this. Once you have created an account you will see the screen shown here.

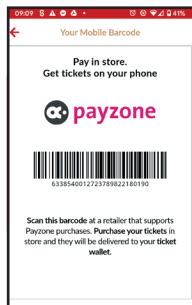
In the Payzone agent

You will need mobile data or access to WiFi for steps 3, 4 and 5.

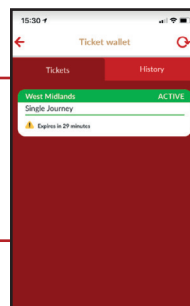
- 3 Tap on the menu in the top right corner.
Tap on 'Payzone Barcode'.



- 4 Show the barcode on your phone screen to the agent and tell them which travelcard you would like to buy.
Pay the agent for the travelcard you have chosen as you would normally (such as with cash or card).



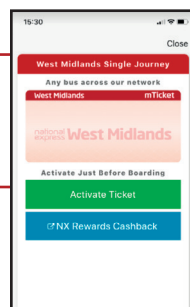
- 5 Once you have paid, the agent will load your travelcard into your mTicket app 'ticket wallet'.



At the bus stop just before you board the bus

Mobile data or access to WiFi is **not** needed for steps 6 and 7.

- 6 Go to 'ticket wallet' in the nxbus mTicket app.
'Activate' your ticket.



- 7 Once your ticket is activated, show the driver the screen. If an inspector boards the bus, show them this same screen.

