Name of Station & Address	Hours of operation (National Express staff available)		Accessible Toilets*	Baby Changing Facilities	Help/Info Point or staff available to assist	Accessible Public Telephones	Induction loops	Waiting area with seats	Manual Wheelchair available	Clipboards and Magnifying glasses	Disabled Persons Parking
	Mon – Sat	Sunday									
<b>Birmingham</b> – Coach Station, Mill Lane, B5 6DD	24 hours	24 hours	Y	Y	Y	Y	Y	Y	Y	Y	Y
<b>Bournemouth</b> – Coach & Rail Station, Holdenhurst Road, BH8 8DN	08.00 – 17.30	08.00 – 17.30	Y	Y	Y	Y	Y	Y	Ν	Y	N
<b>Bradford</b> – Metro Interchange, BD1 1TU	08.00 – 17.30 (16.30 Sat)	08.00 – 16.30	Y	Y	Y	Y	Ν	N	Ν	Y	Y
<b>Bristol</b> – Bus & Coach Station, Marlborough St, BS1 3NU	07.00 – 20.15	07.00 – 20.15	Y	Y	Y	Y	Ν	Y	Ν	Y	Ν
<b>Cambridge</b> – Parkside, CB1 1PN	Please refer to local times	Please refer to local times	N	Ν	Y	Ν	Ν	N	Ν	Y	N
<b>Cardiff</b> – Wood Street, CF10 1EP	07.45 – 18.00	08.00 - 18.00	Y	N	Y	Y	Ν	Y	N	Y	Ν
Coventry - Pool Meadow Bus Station, Fairfax Street, Coventry, CV1 5RF	08.25 – 16.40	08.25 – 16.40	Y	Y	Y	Y	Ν	Y	Ν	Ν	Ν
<b>Gatwick Airport</b> – North Terminal, Arrivals Concourse, RH6 0PJ	06.00 – 22.00	06.00 – 22.00	Y	Y	Y	Y	Y	Y	Y	Y	Y
Gatwick Airport – South Terminal, Arrivals Concourse, RH6 0NP	06.00 – 22.00	06.00 – 22.00	Y	Y	Y	Y	Y	N	Y	Y	Y
Glasgow (not operated by National Express)	06.00 – 23.00	07.00 – 22.30	Y (while staffed)	Y (while staffed)	Y	Y	Y	Y	N	N	N
Heathrow Airport – Central Bus Station (Terminals 1 & 3), TW6 1DJ	24 hours	24 hours	Y	Y	Y	Ν	Ν	Y	Y****	Y	N

Name of Station & Address	Hours of operation (National Express staff available)		Accessible Toilets*	Baby Changing Facilities	Help/Info Point or staff available to assist	Accessible Public Telephones	Induction loops	Waiting area with seats	Manual Wheelchair s available	Clipboards and Magnifying glasses	Disabled Persons Parking
	Mon – Sat	Sunday									
Heathrow Airport – Terminal 4, Arrivals Concourse, TW6 3XA	06.00 – 22.10	06.00 – 22.10	Y	Y	Y	Y	N	Y	Y****	Y	Y
Heathrow Airport – Terminal 5, Arrivals Concourse, TW6 2GA	06.00 – 22.10	06.00 – 22.10	Y	Y	Y	Y	N	Y	Y****	Y	Y
Leeds – Coach Station, Dyer Street, LS2 7LA	06.30 – 19.30	06.30 – 19.30	Y	Y	Y	Y	Y	Y	Y	Y	Ν
Leicester – St Margaret's Bus Station, LE1 3AG	07.30 (07.45 Sat) – 17.30 <b>#</b>	08.45 – 17.30 <b>#</b>	Y	Y	Y	Y	Y	Y	Y	Y	Ν
Liverpool – Coach Station, Norton St, L3 8LR	06.30 – 18.45	08.45 – 18.45	Y	Y	Y	Y	Y	Y	Y	Y	Y
London Victoria – Colonnades Walk, Buckingham Palace Road, SW1W 9SH	08.00 – 20.00	08.00 – 20.00	Ν	Ν	Y	Ν	N	N	Ν	Y	Ν
London Golders Green – Bus Station, Golders Green Road, NW 11 8DY	08.00 – 18.00 <b>#</b>	08.00 – 18.00 <mark>#</mark>	N	N	Y	Ν	N	N	N	Y	N
London Victoria Coach Station – Buckingham Palace Road, SW 1W 9TP	24 hours	24 hours	Y	Y (Gate 1)	Y	Y	Ν	Y	Y	Y	N
<b>Luton Airport</b> – Arrivals Terminal, LU2 9LU	07.00 – 23.00	07.00 – 23.00	Y	Y	Y	Y	Ν	Y	Y	Y	Y***
Manchester - Central Coach Station, Chorlton Street, Manchester, M1 3JF	07.00 – 19.15	07.00 – 19.15	Y	Y	Y	Y	Y	Y	Y	Y	N

Name of Station & Address	Hours of operation (National Express staff available)		Accessible Toilets*	Baby Changing Facilities	Help/Info Point or staff available to assist	Accessible Public Telephones	Induction loops	Waiting area with seats	Manual Wheelchair s available	Clipboards and Magnifying glasses	Disabled Persons Parking
	Mon – Sat	Sunday									
<b>Milton Keynes</b> – Milton Keynes Coachway, Junction 14, M1, MK10 9RU	08.30 – 18.00	08.30 – 17.30	Y	Y	Y	Y	Y	Y	Ν	Y	Y
<b>Newcastle</b> – Coach Station, St James Boulevard, NE1 4EE	08.30 – 17.00	10.00 – 15.00	Y	Y	Y	Ν	Y	Y	Ν	Y	Ν
<b>Nottingham</b> – Broadmarsh Bus Station, NG1 7LS	07.30 – 17.30 / 17.45 Fri #	09.30 – 17.00 <b>#</b>	Y	Ν	Y	Y	Y	Y	Y	Y	N**
Norwich – Bus Station, Surrey Street, Norwich, NR1 3NX	09.00 – 17.00 <b>#</b> (16.30 Sat)	NOT OPEN	Y	Y	Y	Y	N	Y	Ν	Y	N
<b>Oxford</b> – Gloucester Green Bus Station, George St, OX1 2BU	08.30 – 18.00 <b>#</b>	08.30 – 17.30 <b>#</b>	Y	Y	Y	Y	N	N	Ν	Y	N
Plymouth (not operated by National Express)	09.00 – 17.00	NOT OPEN	Y 08.00 to 17.30	Y 08.00 to 17.30	Y 09.00 to 17.30 Mon - Fri	Y	N	Y (no indoor seating)	Ν	N	Ν
<b>Portsmouth</b> – The Hard Interchange, PO1 3PA	08.00 – 16.00 <b>#</b>	08.00 – 16.00 <b>#</b>	N	N	N	N	N	Y	Ν	Y	Y
Sheffield – Interchange, Pond Street, S1 2BD	10.00 – 17.15	10.00 – 17.15	Y	Y	Y	Y	N	Y	N	Y	N
Southampton – Coach Station, Harbour Parade, SO15 1BA	08.00 – 17.30	08.00 – 17.30	Y	Y	Y	Y (0800 to 1730)	N	Y (0800 to 1730)	Y	Y	Y
Stansted Airport – Coach Station, CM24 1RW	24 hours	24 hours	Y	In terminal	Y	Y	Y	Y	In terminal	Y	Y***

Name of Station & Address	Hours of operation (National Express staff available)		Accessib le Toilets*	Baby Chang ing Faciliti es	Help/Inf o Point or staff availa	Accessi ble Public Telepho nes	Induct ion loops	Wait ing area with seat	Manual Wheelc hair s availabl e	Clipboar ds and Magnif ying glasse	Disabled Persons Parking
	Mo n –	Sunda y									
Wolverhampton – Pipers Row Bus Station, WV1 3LA	08.30 - 17.00 #	NO T OP FN	Y	Y	Y	N****	Ν	Y	Ν	Y	Ν

Please note - we are currently reviewing those sites where we do not have induction loops to assess if they can be installed.

\* Accessible with a Radar key

\*\* Available above the bus station In Broadmarsh car park

\*\*\* Available in short stay car park

\*\*\*\* Available directly outside the main bus station entrance

\*\*\*\*\* BAA contracted company

# Due to staffing arrangements, advance notice preferred